Welcome to Seward – the Gateway to Kenai Fjords National Park! Here are some travel tips for a successful trip to Seward by car or scheduled coach or rail service. Please review the information that best relates to your mode of transportation. We look forward to seeing you soon!

**Kenai Fjords Cruise**
- 8:00 AM Depart Anchorage
- 11:00 AM Arrive to Seward
- 11:30 AM Boarding
- 12:00 PM Cruise Departs
- 5:00 PM Cruise Returns

**Phillips Cruises free parking:**
Dale R. Lindsey Alaska Railroad Intermodal Terminal locally known as:
ARRC Seward Terminal
913 Port Ave, Seward, AK

📍 **Driving to Seward?**
Please allow 2.5 - 3 hours to drive from Anchorage to Seward on the Seward Highway. Your route travels past Portage, Turnagain Pass, Summit Lake, Moose Pass before reaching Seward. Please be advised that speed limits on the Seward Highway range from 35 mpg to 65 mph and summer construction delays may be present. Drive carefully with your headlights on per Alaska state law.

**How to find us in Seward?** Once you enter town and the speed limit reduces to 35 mpg, look for Port Avenue and turn left. Continue .4 miles and turn right onto Ferry Terminal Rd. Our ticket office and boarding area is .1 miles further. We are located at the Dale R. Lindsey Alaska Railroad Intermodal Terminal locally known as the ARRC Seward Terminal.

📍 **Where to park in Seward?**
Phillips Cruises and Tours has arranged free parking in Seward at the ARRC Seward Terminal. Please only park in the designated spaces and don’t forget to turn your headlights off. Our check-in and boarding area is just a few steps away inside a heated building with restroom facilities for our guests.

📍 **Guests with cruise reservations:** Proceed directly to our Express Check-in area inside the cruise terminal. If you booked directly with Phillips Cruises and Tours, an e-Ticket confirmation and travel reminder will be emailed to you by 5:00 PM the evening prior to your cruise departure. Present your confirmation with your photo I.D. at check-in to receive a boarding pass, meal card, and a vessel map.

📍 **Guests who need reservations:** Our cruises sell out quickly and cell phone coverage can be intermittent in Alaska. We strongly urge guests to make reservations prior to arriving in Seward. If you need reservations upon arrival to Seward, please call our Anchorage reservation office at 907-276-8023 or meet us in Seward.

**Rail Service**
Anchorage Rail Depot
411 W 1st Avenue, Anchorage
Photo I.D. required
6:15 AM Check-In

6:45 AM Depart Anchorage
8:00 AM Girdwood rail stop
11:05 AM Arrive Seward
11 – 11:45 AM Phillips Cruises Shuttle

6:00 PM Depart Seward
8:00 PM Girdwood rail stop
10:15 PM Return to Anchorage

**Park Connection Coach**
Egan Center
555 W. 5th Avenue, Anchorage
Photo I.D. required
Be ready 15 minutes prior

7:00 AM Depart Anchorage Egan Center
9:45 AM Seward Small Boat Harbor
11 – 11:45 AM Phillips Cruises Shuttle

6:30 PM Depart Seward Small Boat Harbor
9:30 PM Anchorage Egan Center
Reservations required for service to Girdwood.

**Phillips Cruises Shuttle** service is complimentary for our guests who arrive to Seward by rail or coach service. The shuttle will depart every 10 minutes from the Seward Rail Depot at 11:10 AM – 11:45 AM and from the ARRC Seward Terminal at 5:05 PM – 5:50 PM. Please present your e-Ticket confirmation with your photo I.D. at to board the shuttle. Look for the Seward City Shuttle with a Phillips Cruises Shuttle sign displayed.
Welcome Aboard! 2021 SEWARD

We strive to ensure your comfort and exceed your expectations by providing a smooth cruise featuring personalized narration, professional and courteous crew and top-quality vessels to explore the pristine wilderness, magnificent glaciers and playful wildlife of Kenai Fjords National Park.

Lots to learn from the Captain: Our Captains will share their local expertise as they provide professional narration about the history of when Kenai Fjords National Park was established along with the geology, the glaciers and wildlife we may encounter on our Kenai Fjords Cruise.

Complimentary Beverages: Hot coffee and tea, along with ice water are complimentary. The main deck galley features a full-service bar where you may rent binoculars for the day or purchase snacks, cocktails, souvenirs, and a variety of non-alcoholic beverages. Under State Law, it is illegal to bring your own liquor aboard.

Complimentary Hot Meal: We never charge extra for our meals. Shortly after the cruise departs, our crew will serve a complimentary hot meal to each adult and child (age 2-11).

1. Wild Alaska Smoked Salmon Chowder entée is served with a fresh Julienne vegetable salad, oyster crackers, a multi-grain roll, a cheddar cheese stick, a fruit snack, and a Peppermint Pattie.
2. A Hearty Vegetable Chili (GF) entée is available upon request 48 hours prior to cruise departure.
3. Kids’ age 2-11 may choose from above, or an all-beef hot dog, fruit snack, and chips.

Meal choice is due 48 hours before travel. Meals are not provided for infants age 0-24 months.

Note: If our meal does not meet your dietary needs, you may bring your own food. GF = Gluten-free.

Rough Seas Reduced Fees: Kenai Fjords National Park is situated on the Gulf of Alaska where the weather and ocean currents may prevent us from completing the full tour into Kenai Fjords National Park. If that occurs, our captain will choose a route customized to fit the conditions and provide our guests with a more comfortable cruise within Resurrection Bay. Guests will automatically receive a partial refund when this occurs.

What to Wear / Bring? The weather in Alaska changes throughout the day. We recommend wearing layered, informal clothing and comfortable non-skid shoes. Bring a wind and water repellent jacket, sunglasses, a warm hat, and gloves. Don’t forget your smart phone, camera and a USB* cord to recharge during the cruise. *USB ports only available on the 26 Glacier Cruise.

Children: Our busy crew members appreciate conscientious parents who ensure the safety of their children and the comfort of other passengers. Baby changing stations are available on board. Bring extra snacks, comfort items, formula, diapers and baby wipes. Due to limited storage, it is recommended that strollers or large bags be left in your personal vehicle.

Homeland Security: Weapons of any kind are prohibited on board. Due to limited storage areas, coolers, luggage, strollers, and large hand carry bags are not permitted. All items are subject to search.

Smoking: There will be no smoking allowed on any vessel owned or operated by PCT. This includes all forms of tobacco, cigarettes, cigars, e-cigarettes, vapors, and marijuana.

COVID-19 Guest Information: Details on how we are keeping our customers and crew safe and healthy while cruising with us are available on our website. https://phillipscruises.com/private/faq_covid-19.php

Phillips Cruises & Tours, LLC (PCT) Cruise with Confidence Terms and Conditions*

- Group and Individual Cancellations received 14 days or more prior to cruise departure date are fully refundable.
- Group Bookings (15+ adult fares per reservation): 13-2 days prior to cruise: 50% of the fare is non-refundable.
- Individual Bookings (<14 adult fares per reservation): 13-2 days prior to cruise: 25% of the fare is non-refundable.
- Group and Individual Cruise Cancellations: At 48 hours prior to departure time: 100% of the fare is non-refundable.
- Date changes for the cruise will incur a $25.00 fee and must be confirmed 48 hours prior to cruise departure.
- Name changes are permitted on the cruise until 8:00 AM on the Date of Travel.
- Coach or Rail Service Terms:
  - 72 hours before transportation departure time: 100% of the fare is non-refundable.
  - PCT reserves the right to charge a $25 change/cancellation fee per transportation fare.
  - Name changes for coach and rail service are permitted until 72 hours prior.
- *To review our complete rates, terms and conditions or group terms visit https://www.phillipscruises.com/cruises/rates.php